

Notification to Employees of

Availability of Unemployment Compensation

Unemployment Insurance (UI) benefits are available to workers who are unemployed and who meet the requirements of state UI eligibility laws. You may file a UI claim in the first week that employment stops, or work hours are reduced. Employees may file claims online or by telephone, as specified below.

For assistance or more information about filing a UI claim, call 1-888-737-0259 or visit www.des.nc.gov

You will need to provide the state UI agency with the following information in order for the state to process your claim:

1. Your full legal name;
2. Your Social Security Number; and
3. Your authorization to work (if you are not a US Citizen or resident).

To file a UI claim by phone call: 1- 888-737-0259

To file a UI claim online, visit: <https://des.nc.gov/apply-unemployment>

If you have questions about the status of your UI claim, call the state UI agency at 1-888-737-0259 or e-mail des.ui.customerservice@nccommerce.com.

Weekly certification filing may be done online <https://des.nc.gov/apply-unemployment> or by calling 1-888-372-3453.